**DFK Wellness Center Financial Policy**

These policies are established to ensure ease of registration, the quality of your experience and the safety of all persons attending classes.

Class Fees

All prices are listed in the fee schedule. Class prices are non-negotiable and may be changed at any time except for the classes that have been paid for by the customer.

Registration

**Individuals may register in any of the following ways:**

* In person at the Doctors for Kids Wellness division or medical center
* By telephone at (248)650-5009
* On the website

Payment

Full payment is necessary to guarantee enrollment and is due at least 24 hours prior to the start of the class.

We accept Credit card (Master Card or VISA) and checks. Cash will only be allowed for in-person registrations.

**There will be a $20 fee for returned checks.**

Cancellation and Make-Up Policies

DFK – Wellness Division reserves the right to cancel classes with **insufficient enrollment**. Classes will be cancelled, and notifications to students will be made two (2) business days prior to the start of the class. Full refunds or credits will be given when DFK cancels a class due to low enrollment.

**Individuals who miss a session are not entitled to a makeup session.**

If a session or service is cancelled for any reason such as weather or staff absences, they will be made up with a mutually agreeable make-up date

Refunds

Classes will not be prorated unless the enrolled person has a medical or family emergency. Refunds will be issued only if DFK cancels the class due to low enrollment.

**A $10 prorating fee will apply.**

Materials

**Children’s and Family Classes**

Please bring a yoga mat for the classes.

Food and Drink

Food and drink are not permitted in the DFK Studio but may be brought into the waiting areas, as long as they are **nut-free.** Everyone is expected to clean up after themselves